







#### STEP INTO...

# FINANCIAL & PROFESSIONAL SERVICES



# How to use this resource

This guide is here to help you explore different job opportunities, understand how your skills can be applied in Financial and Professional Services, and discover the pathways that can lead you to a fulfilling



Basic LMI: Learn about Financial and Professional services jobs, how many people are employed and the companies you could work for. This will give you a broad understanding of the job market.



**Explore Jobs:** Discover descriptions of different jobs to find ones that interest you.



Apply Your Skills: See how the Skills Builder Universal Framework can be used in jobs to develop skills like teamwork and problem-solving. Your tutor or adviser will help you to review your skills and rate your current ability. There is also an opportunity to provide your own examples.



Discover Pathways: Find out about education, training programs, and other resources to guide you on your career journey.



Do you enjoy keeping track of important details and staying organised?



Do you enjoy learning how businesses work and make money?



Are you curious about how people manage teams and projects?

If the answer is **YES** then a job in Financial & Professionals Services could be for you.

# DID YOU KNOW...

Central London is a world-leader in Financial and Professional Services and the sector accounts for...

There are...

976,000

people employed in financial and professional service roles across Central London.

With a further...

100,000

more people will be needed by 2030 to meet industry demands especially with advanced automation, and digital transformation.



Could you be one of them?

### WHERE CAN YOU FIND LOCAL VACANCIES?



Company Offices



Councils



**Call Centres** 



**Legal Firms** 



Financial Organisations



Educational Institutes

### LOCAL INCLUSIVE EMPLOYERS INCLUDE...

METRO BANK



Standard Schartered



DWC

**BARCLAYS** 

Deloitte. & NatWest KPINC

#### FINANCIAL & PROFESSIONAL SERVICES

## WHAT JOBS CAN YOU DO?

Roles can involve managing customer relationships, maintaining records, supervising, guiding teams on projects, or greeting and directing visitors and callers.



The CEC has adopted Talentino's #SameAndDifferent model, a national SEND school career framework designed to deliver effective career activities for young people with SEND. Developed from Talentino's work in schools, this concept enhances early career development and encourages employers to support the progression of individuals with SEND.



#### **JOB GROUP 1**

don't require Level 2 Qualifications / GCSEs but can lead to supported employment, Supported Internships, Inclusive Apprenticeships, supported Enterprise, T-Levels, Traineeships and FE College.



#### Data Entry Clerk

They type information into databases and systems and create letters, reports and other documents.





#### Cleaning Assistant

They help clean offices, shops and homes, or more specialised cleaning like upholstery or the outsides of buildings.





#### Post Room Assistant

They help businesses by ensuring all post is organised, logged and distributed to each relevant team.





#### Office Assistant

They support businesses by organising meetings, typing documents and updating computer records.



£14,000 - £28,000

#### **JOB GROUP 2**

do require at least Level 2 qualifications / GCSEs and can lead onto a Apprenticeships, University, College, Employment or Enterprise



#### Receptionist

They are the first point of contact for visitors to an organisation.



£18,000 - £22,000



#### Call Centre Operator

They help answer enquiries from customers by telephone, email, webchat, text and post.



£25,000 - £28,000



#### Customer Service Assistant

They deal with customers questions, purchases and complaints.



£17,000 - £25,000



#### Legal Secretary

They provide administrative support for lawyers and legal executives.



£20,000 - £45,000



## HOW DO ESSENTIAL SKILLS HELP?



Understanding the needs and feedback of clients, colleagues, and stakeholders.



Clearly and professionally communicating ideas and information.



Identifying and resolving administrative and operational issues.



Innovating and improving business processes and strategies.



Maintaining a positive attitude and resilience in a dynamic work environment.



Setting and achieving high standards for personal and organisational goals.



Leading teams and managing projects effectively.



Collaborating with colleagues to achieve business objectives.

Rate your ability in each skill on a scale of 1 to 5 . Can you provide any examples of when you have used each skill?

Skill	Rating (1-5)	Examples of when you have used this skill.
())))	1 2 3 4 5	
SPEAKING	1 2 3 4 5	
SOLULIA DE LA COLULIA DE LA CO	1 2 3 4 5	
ORE ATTIVITY	1 2 3 4 5	
STATE POSITION	1 2 3 4 5	
Emine 4164	1 2 3 4 5	
ENDERSHIA TO THE STATE OF THE S	1 2 3 4 5	
TEAMWORF TO THE PROPERTY OF TH	1 2 3 4 5	

## ROUTES & PATHWAYS

For more details about the pathways available



SCAN ME

Discover local options by clicking or scanning the QR codes on the following pages.









Supported Volunteering / Work Placement (short olong term / during school after school)

**VOLUNTEERING** 



3

**APPRENTICESHIPS** 

Inclusive Apprenticeships (1-2 yrs),
Apprenticeships (1-5yrs)



4

FURTHER EDUCATION

A Levels (2yrs), T Levels (2yrs), FE College (1-5yrs), Specialist College (SEND - 1-6yrs),



5

**SUPPORTED INTERNSHIPS** 

Supported Internships (6months - 1yr)



#### 1. EMPLOYMENT





Earn money



Learn and grow



Contribute to society

#### 2. VOLUNTEERING





Helping the community



Learning new skills



Feeling happy

#### 3. APPRENTICESHIPS





On the job training



Earn while you learn



Excellent job outcomes

#### 4) FURTHER EDUCATION





Learn what you love



Gain practical skills



Different levels for everyone

#### 5) SUPPORTED INTERNSHIPS





Learn on the job



Get extra help



Prepare for future jobs

#### 1. EMPLOYMENT



Street League

Whizz Kidz

Mencap

Haringey London

Shaw Trust

Ingeus

Thera Trust

Camden Disability Action

Choice in Hackney





















#### **VOLUNTEERING**



Haringey Voluntee Centre









Volunteer Centre Tower Hamlets

Lambeth Council

Voluntary Centre Kensington & Chelsea





















#### 3. APPRENTICESHIPS



Haringey Works



Islington Council



**New City** College (Tower Hamlets!

Wandsworth Lifelong Learning

LeSoCo

Lambeth LIFT College













South







#### 4) FURTHER EDUCATION



Islington College















Southwark College





















#### 5) SUPPORTED INTERNSHIPS



Shaw Trust



Mencap







Transport







Harington 



**Ambitious** College



Helping you to explore future pathways Education choices and future planning

tools for young people with SEND

Scan to START building your **Vocational Profile** 

